

## **Library Services and Community Space Advisory Group**

### **Berri Library Services Survey Trends Report**

The following documents the major trends to emerge from the Berri Library services survey conducted between the 17<sup>th</sup> November and the 1<sup>st</sup> December 2023. The trends are organised by their questions as they appeared on the printed survey.

#### **1. About you**

- 93% of respondents lived in the Berri Barmera Council area.

#### **2. Please indicate your age range**

- 60% of respondents were aged between 45-74 years.
- 21% of respondents were aged between 18-44 years.

#### **3. Do you currently visit the Berri Public Library?**

- 89% of respondents visited the Berri Public Library.

#### **4. What type of transport do you use to get to the Berri Library?**

- The dominant form of transport was by car.

#### **5. How often do you use the following services?**

Top 10 responses based on borrowing regularly (more than 4 times a year) and often (at least monthly)	
Borrowing books	72.5%
Borrowing free digital eBooks, audiobooks and eMagazines from Libby or Borrowbox apps	23.1%
Meeting friends or colleagues	22.9%
Using the photocopier/scanning or printing	20.5%
Seeking assistance with finding information or services	19.2%
Using the glass meeting room	18.8%
Borrowing DVDs	17.8%
Borrowing magazines	16.6%
Using the public internet computers	15.5%
Accessing the WiFi	14.3%

#### **6. What do you value most about the Berri Public Library?**

Top 10 responses	
The OneCard library system (i.e. using any library in SA with your card)	1
The service is free	2
Lending service for books	3

Information provider	4
Printing and scanning facilities	5
Access to a meeting space / School holiday activities for children	6
Author presentations	7
Quiet reading and reflection space	8
Research and study venue	9
Work space / General Tech help	10

## 7. What aspects of the Berri Public Library services and facilities do you dislike?

- The majority of respondents answered this question in two main ways. They felt either that there was nothing wrong with the existing services, or that the joint use with the Berri Regional Secondary College was becoming problematic with noise, reduced space for public library patrons within the library and carpark issues at school drop off and pick up times.

## 8. How likely would you be to utilise the below services?

The list in the survey was developed by the LSCSAG to establish what new services the community would like to see in a future library.

Top 10 responses	
Cultural and information focal point: Museum	55.3%
Flexible or changeable exhibition space	48.8%
Meeting rooms, training room, multipurpose space	47.6%
Cultural and information focal point: Visitor Information Centre	47%
Social or public hub for relaxing and socialising	44.2%
Cultural and information focal point: Art Gallery	43.5%
Individual study or work area	37.6%
24 hour secure library access	34.9%
Collaborative study or learning area	32.9%
Mobile library or 'pop up' library service	30.6%

## 9. What other services would you like to see in the future?

There was not an overall trend in the responses to this question as many respondents took the opportunity to expand on the possibilities listed in question 8.

## 10. Do you have any feedback regarding the relocation of the Berri Public Library service?

The dominate feedback from respondents was about the lack of or access to car parking at 29 Riverview Drive, Berri.